

RECALL OF RECHARGEABLE BATTERIES & CHARGERS

March 20, 2013

Although the exact circumstances are still under investigation, Liquivision Products, Inc. has received three reports of explosions related to rechargeable battery products sold as accessories by Liquivision with the Xen, Xeo, and Kaon dive computers.

Effective March 15, 2013, Liquivision has stopped all sales of rechargeable battery products to consumers, dealers and distributors.

Liquivision will be working with regulatory authorities, including Health Canada and the United States Consumer Product Safety Commission, to investigate and respond to these incidents.

The affected products are as follows:

- (a) ICR 16340 rechargeable lithium ion 3.7V batteries with a green sleeve; and
- (b) Power Plus lithium ion battery chargers that allow for simultaneous charging of 2 rechargeable batteries (collectively, the "**Battery Products**").

These products are sold in two packages:

- Liquivision Rechargeable Kit (LV-ES-CK) which includes:
 - o Two ICR 16340 batteries (**included in recall**)
 - o One Power Plus charger (**included in recall**)
 - o One AC Adapter with four international power plugs (**NOT included in recall**)
- Liquivision ICR 16340 2-Pack (LV-ES-16) which includes:
 - o Two ICR 16340 batteries (**included in recall**)
 - o One spare O-Ring (**NOT included in recall**)
 - o One tube of silicone O-Ring lubricant (**NOT included in recall**)

Time Period Sold

January 2012 to March 15, 2013.

Next Steps – Consumers

- 1) **Dispose Of The Batteries Safely.** ICR16340 batteries that are no longer in the original packaging should be placed individually in zip-lock style plastic bags (to prevent two batteries shorting out) and brought to your nearest battery disposal or recycling facility. DO NOT ship them back to Liquivision, your dealer or distributor, as they can present a hazard during shipment.



- 2) **Dispose of the Chargers Safely.** Power Plus chargers should be disposed of at your nearest electronics disposal or recycling facility.
- 3) **Consumers can file a claim with Liquivision for replacement product online.** Liquivision has created a [web form](#) in which you can request a replacement ICR 16340 batteries and chargers online. We will replace this product at no cost to you once you present proof of purchase.

We may ship the replacement product to the dealer or distributor nearest you, or to you directly, at our discretion.

In the meantime, you can continue diving your Xen, Xeo or Kaon using disposable batteries. ER14335M batteries (white wrapper with blue text) can be used in computers with black battery holders. ER17335M batteries (blue wrapper) can be used in computers with white battery holders

Next Steps – Dealers & Distributors

- 1) **Cease Sales.** Until further instructions are provided, Liquivision requires all distributors and dealers to *immediately remove the Battery Products from your existing stock of Xen, Xeo and Kaon dive computers, and to cease using any Battery Products you may have in your shop for your own use.* The Battery Products may pose a safety risk to users.
- 2) **Dispose Of The Batteries Safely.** ICR16340 batteries that are no longer in the original packaging should be placed individually in zip-lock style plastic bags (to prevent two batteries shorting out) and brought to your nearest battery disposal or recycling facility. DO NOT ship them back to Liquivision, as they can present a hazard during shipment.
- 3) **Dispose of the Chargers Safely.** Power Plus chargers should be disposed of at your nearest electronics disposal or recycling facility.
- 4) **Dealers/Distributors OUTSIDE Canada & USA Should Notify Local Consumer Protection Authorities.** Liquivision will be contacting Health Canada and US Consumer Product Safety Commission to notify them of the situation. Liquivision asks dealers and distributors outside Canada & USA to advise Liquivision of any requirement to report these incidents and recall to their local consumer protection authorities. Liquivision will work with dealers and distributors to ensure these reports are filed in a timely fashion.
- 5) **Dealers/Distributors can file a claim with Liquivision for replacement of UNSOLD product online.** Liquivision has created a [web form](#) in which you can report any stock you have of ICR 16340 batteries and chargers online. We will replace this product at no cost to you once you present proof of purchase.

Sold products will be reported by customers to us directly. We will collect customer claims and handle them in groups. We may ask dealers/distributors to assist us in getting replacement products out to customers.

In the meantime, you can continue diving your Xen, Xeo or Kaon using disposable batteries. ER14335M batteries (white wrapper with blue text) can be used in computers with black battery holders. ER17335M batteries (blue wrapper) can be used in computers with white battery holders.

If you have any questions please contact us at: battery-recall@liquivision.ca